

**Governor**  
John R. Kasich**Lieutenant Governor**  
Mary Taylor**ODA Director**  
David T. Daniels**ODH Director**  
Lance D. Himes

DATE: January 29, 2018

TO: Health Commissioners, Directors of Environment Health and Interested Parties

RE: Recall Announcement (ODA/ODH) 2018-011

**Panera Bread Preemptively Recalls All 2 oz. and 8 oz. Cream Cheese Products**

While there have been no reported illnesses, out of an abundance of caution, Panera Bread is conducting a nationwide preemptive, voluntary recall of all 2 oz. and 8 oz. cream cheese products sold in its U.S. bakery-cafes. This recall was initiated after samples of one variety of 2 oz. cream cheese from a single production day showed a positive result for the presence of *Listeria monocytogenes*. Tests on cream cheese samples manufactured both before and after the production run in question have all come back negative.

Despite the finding in only one day of production, Panera Bread is issuing a voluntary recall of all varieties of the 2 oz. and 8 oz. cream cheese. The products included in the recall are all varieties (see below) of unexpired 2 oz. and 8 oz. cream cheese products with an expiration date on or before 4/2/18. This recall only affects cream cheese sold in Panera Bread United States bakery cafes and does not affect Panera Bread Canadian bakery cafes or any other Panera Bread food products.

"The safety of our guests and associates is paramount, therefore we are recalling all cream cheese products sold in the US with an active shelf life. We have likewise ceased all manufacturing in the associated cream cheese facility," said Blaine Hurst, Panera's President and CEO. "Only one variety of 2-oz cream cheese from a single day yielded the positive result. Our intent is to go above and beyond for our guests. You should expect nothing less from Panera."

According to the FDA, *Listeria monocytogenes* is an organism which can cause serious and sometimes fatal infections in young children, frail or elderly people, and others with weakened immune systems. Although healthy individuals may suffer only short-term symptoms such as high fever, severe headache, stiffness, nausea, abdominal pain and diarrhea, *Listeria* infection can cause miscarriages and stillbirths among pregnant women.

Affected 2 oz. Cream Cheese Varieties (example pictured below): Plain Cream Cheese, Reduced- Fat Plain Cream Cheese, Reduced-Fat Chive & Onion Cream Cheese, Reduced-Fat Honey Walnut Cream Cheese, Reduced-Fat Wild Blueberry Cream Cheese.

Affected 8 oz. Cream Cheese Varieties (example pictured below): Plain Cream Cheese, Reduced- Fat Plain Cream Cheese, Reduced-Fat Chive & Onion Cream Cheese, Reduced-Fat Honey Walnut Cream Cheese, Reduced-Fat Wild Blueberry Cream Cheese.

Consumers in possession of these products should discard them immediately and contact Panera Bread Customer Service at 1-855-6-PANERA from Monday through Sunday, 5:00 AM to 10:00 PM. CST, or visit [Panera.custhelp.com](http://Panera.custhelp.com) for a full refund. For any other questions, please visit [www.panerabread.com/recall](http://www.panerabread.com/recall).