Many high-speed internet companies are working to help keep Ohioans connected to high-speed internet so they can continue working and learning from home during the COVID-19 outbreak.

These high-speed internet providers have signed on to the “Keep Americans Connected” pledge through the Federal Communications Commission (FCC). These providers commit to not terminating service to any residential or small business customer for failure to pay during the pandemic. They are also waiving late fees for these customers and opening their Wi-Fi hotspots around the state to anyone who needs them.

Ohio is grateful to these companies for being positive members of our community as Ohioans take the necessary steps to slow the spread of COVID-19.

- Arcadia
- AT&T
- Cable One
- CenturyLink
- Charter
- Cincinnati Bell
- Continental
- Comcast
- Consolidated Communications
- Cox Communications
- Frontier
- Little Miami

For more information, visit: coronavirus.ohio.gov
• Mediacom
• Oakwood
• Ohio Rural Broadband Association
• Ohio Telecom Association
• Sprint
• T-Mobile
• TracFone Wireless
• US Cellular
• Van Lue
• Verizon
• Windstream

If you represent an Ohio internet provider who has signed the “Keep Americans Connected” pledge, or are offering an equivalent service to Ohioans, and don’t see your name listed above, please send an email to Peter.Voderberg@Development.Ohio.gov.

BroadbandOhio, the state’s office dedicated to improving access to high-speed internet, has been working with providers to find public hotspot locations that Ohioans can use in areas where they may not otherwise have access to internet from home. Providers not currently listed that are offering public wi-fi hotspots are encouraged to email together@governor.ohio.gov with contact information, and a representative from BroadbandOhio will follow-up. Check out Wi-Fi hotspot locations in Ohio at innovateohio.gov/wps/portal/gov/innovate/news/news-and-events/04042020.

For additional information, visit coronavirus.ohio.gov.

For answers to your COVID-19 questions, call 1-833-4-ASK-ODH (1-833-427-5634).

If you or a loved one are experiencing anxiety related to the coronavirus pandemic, help is available. Call the Disaster Distress Helpline at 1-800-985-5990 (1-800-846-8517 TTY); connect with a trained counselor through the Ohio Crisis Text Line by texting the keyword "4HOPE" to 741 741; or call the Ohio Department of Mental Health and Addiction Services help line at 1-877-275-6364 to find resources in your community.
CORONAVIRUS DISEASE 2019 Ohio Department of Health

Prevention

Protect yourself and others from COVID-19 by taking these precautions.

For additional information call 1-833-4-ASK-ODH or visit coronavirus.ohio.gov.

- Stay home
- Practice social distancing
- Get adequate sleep and eat well-balanced meals
- Wash hands often with water and soap (20 seconds or longer)
- Dry hands with a clean towel or air dry your hands
- Cover your mouth with a tissue or sleeve when coughing or sneezing
- Avoid touching your eyes, nose, or mouth with unwashed hands or after touching surfaces
- Clean and disinfect "high-touch" surfaces often
- Call before visiting your doctor
- Practice good hygiene habits

For more information, visit: coronavirus.ohio.gov