

## CHAPTER 5 RESOURCES, LINKS TO GENERAL SOURCES, PUBLICATIONS, AND WEB SITES

This chapter provides information on print and electronic resources available to support you in OASIS accuracy, quality, safety and best practices.

### Disclaimer

The links are valid at the time this document is being prepared but cannot be expected to remain unchanged indefinitely. CMS does not control the content of the websites that are not listed as CMS. The opinions expressed may or may not match those of CMS policy.

### Home Health Quality Help Desk

**Home Health Quality Help Desk:** [homehealthqualityquestions@cms.hhs.gov](mailto:homehealthqualityquestions@cms.hhs.gov)

Questions related to: Home Health Quality Measures including, but not limited to: quality manuals, quality measures, measure calculation (OBQI, OBQM, PBQI, Quality of Patient Care Stars, Home Health Compare), risk adjustment, public reporting, and Quality Assessment Only (QAO)/Pay for Reporting (P4R). EXCLUDES ALL INQUIRIES FOR HHVBP.

### CMS Websites

**e-Rulemaking: Electronic Comments on CMS Regulations** – instructions for viewing documents open for public comment, submitting public comments and reviewing public comments received on regulations  
<https://www.cms.gov/Regulations-and-Guidance/Regulations-and-Policies/eRulemaking/index.html>

#### Home Health Agency (HHA Center)

<https://www.cms.gov/center/provider-Type/home-Health-Agency-HHA-Center.html>

Enrollment, Participation & Certification	Policies/Regulations
Billing/Payment	Educational Resources
CMS Manuals & Transmittals	Demonstrations
Initiatives (Quality Initiative, Home Health Compare, etc.)	Research & Analysis

#### The Medicare Learning Network®

<http://www.cms.hhs.gov/MLNGenInfo/>

#### National Provider Identifier (NPI) Registry

<https://npiregistry.cms.hhs.gov/>

#### Outcome and Assessment Information Set (OASIS)

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/OASIS/index.html>

Background & Regulations	Automation Coordinators
iHAVEN	OASIS PPS
Data Set	Home Health Agency Q&A
Data Specifications	Reports
User Manual	Training
Education Coordinators	Archives

**Measures Management System (MMS)**

<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/MMS/index.html>

**Guidelines and Best Practices****Home Health Best Practice Intervention Packages (BPIPs), Home Health Quality Improvement National Campaign**

Includes packages for cardiovascular health, immunization and infection prevention, medication management, underserved populations, patient self-management, reducing hospitalizations, management of oral medications, fall prevention, and cross setting care (transitions, disease management, telehealth, and care delivery changes). Registration is required.

<http://www.homehealthquality.org/Education/Best-Practices.aspx>

**National Guideline Clearinghouse (NGC)**

<http://www.guideline.gov>

**Vaccination Guidelines*****Influenza Vaccine Guidelines***

[https://www.cdc.gov/flu/professionals/vaccination/vaccine\\_safety.htm](https://www.cdc.gov/flu/professionals/vaccination/vaccine_safety.htm)

***Pneumococcal vaccine recommendations***

<https://www.cdc.gov/vaccines/vpd/pneumo/hcp/recommendations.html>

**Wound Care*****The National Pressure Ulcer Advisory Panel – NPUAP: Educational and Clinical Resources***

<http://www.npuap.org/resources/educational-and-clinical-resources/>

***International Skin Tear Advisory Panel (ISTAP)***

<http://www.skintears.org/education/tools/>

***Wound, Ostomy and Continence Nurses Society's Guidance on OASIS-C2 Integumentary Items: Best Practice for Clinicians***

[http://c.ymcdn.com/sites/www.wocn.org/resource/resmgr/publications/WOCN\\_Guidance\\_on\\_OASIS-C2\\_In.pdf](http://c.ymcdn.com/sites/www.wocn.org/resource/resmgr/publications/WOCN_Guidance_on_OASIS-C2_In.pdf)

**Healthcare Technology****National Quality Forum and Health Information Technology**

<http://www.qualityforum.org/HealthIT/>

**Office of the National Coordinator for Health Information Technology (ONC)**

Home Page <http://www.healthit.gov>

About ONC <https://www.healthit.gov/topic/about-onc>

**Healthcare Information and Management Systems Society (HIMSS)**

<http://www.himss.org/>

**Healthcare Information Technology Standards Panel**

<http://www.hitsp.org/news.aspx>

## ICD-10-CM Official Guidelines for Coding and Reporting

### ICD-10-CM Release

<https://www.cdc.gov/nchs/icd/icd10cm.htm#icd>

<https://www.cms.gov/Medicare/Coding/ICD10/Downloads/2018-ICD-10-CM-Coding-Guidelines.pdf>

## Clinical Resources

### Medications

#### Institute of Safe Medication Practices (ISMP) *List of High-Alert Medications in Community/Ambulatory Healthcare*

<https://www.ismp.org/recommendations/high-alert-medications-community-ambulatory-list>

### MEDLINE

<http://www.nlm.nih.gov/medlineplus/druginformation.html>

### Activities of Daily Living: Definition and History

<http://aspe.hhs.gov/daltcp/reports/guide.htm>

### Diabetes

<http://www.diabetes.org>

<https://www.niddk.nih.gov/health-information/diabetes>

### Diabetic Foot Care

<http://www.niddk.nih.gov/health-information/health-topics/Diabetes/prevent-diabetes-problems/Pages/index.aspx>

### Caregivers

<https://www.aarp.org/home-family/caregiving/caregiving-tools/>

<http://www.nextstepincare.org/>

## Mental Health Resources

### Alzheimer's

<http://www.alz.org>

### National Alzheimer's and Dementia Resource Center (NADRC)

<https://nadrc.acl.gov/>

### Brief Interview for Mental Status (BIMS) – Assessment Tool

MDS 3.0 Report <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQuality/Inits/Downloads/MDS30FinalReport-Appendices.zip>

Journal Article *Nursing Home Assessment of Cognitive Impairment: Development and Testing of a Brief Instrument on Mental Status*

<http://onlinelibrary.wiley.com/doi/10.1111/j.1532-5415.2008.01944.x/abstract>

CAM Assessment <https://www.hospitalelderlifeprogram.org/delirium-instruments/>

### Depression Recognition & Assessment in Older Home Care Patients

Online Training <http://www.geriu.org/uploads/applications/DepressionInHomecare/DinHomecare.html>

Journal Article *Training Nursing Staff to Recognize Depression in Home Healthcare*. Full text link:  
<https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3684961/>

**Cognitive Assessment**

Clock Drawing Test <http://alzheimers.about.com/od/testsandprocedures/a/The-Clock-Drawing-Test.htm>

MMSE <https://www.mountsinai.on.ca/care/psych/on-call-resources/on-call-resources/mmse.pdf>

**Risk Assessment Tools****Depression: Patient Health Questionnaire Resources****Agency for Healthcare Research & Quality (AHRQ) PHQ2**

<https://innovations.ahrq.gov/qualitytools/patient-health-questionnaire-phq-2>

**Screen for Obesity – BMI****National Heart, Lung, and Blood Institute**

[https://www.nhlbi.nih.gov/health/educational/lose\\_wt/BMI/bmicalc.htm](https://www.nhlbi.nih.gov/health/educational/lose_wt/BMI/bmicalc.htm)

**Anxiety****SAMHSA-HRSA Center for Integrated Health Solutions link**

<https://www.integration.samhsa.gov/clinical-practice/screening-tools#anxiety>

**Pain****Wong-Baker FACES®**

<http://wongbakerfaces.org>

**Brief Pain Inventory**

<https://www.mdanderson.org/research/departments-labs-institutes/departments-divisions/symptom-research/symptom-assessment-tools/brief-pain-inventory.html>

**Fall Risk****MAHC 10 – Fall Risk Assessment Tool**

<https://www.homecaremissouri.org/projects/falls/documents/Oct2012FINALValidatedFallriskassessmenttool.pdf>

**Professional Organizations**

American Nurses Association (ANA)

<http://www.nursingworld.org/>

American Occupational Therapy Association (AOTA)

<http://www.aota.org/>

American Physical Therapy Association (APTA)

<http://www.apta.org/>

American Speech-Language-Hearing Association (ASHA)

<https://www.asha.org/>

**Quality Resources****Agency for Healthcare Research and Quality (AHRQ)**

<https://www.ahrq.gov/>

**AHRQ's Health Care Innovations Exchange Web site**

(Innovations and Quality Tools classified by disease or clinical category, patient population, stage of care, setting of care, and more.)

<https://innovations.ahrq.gov/>

**AHRQ's Quality Measures Database**

National Quality Measures Clearinghouse (NQMC)  
<https://www.qualitymeasures.ahrq.gov/>

**Institute for Clinical Systems Improvement**

<https://www.icsi.org/>  
[https://www.icsi.org/guidelines\\_more/find\\_guidelines/](https://www.icsi.org/guidelines_more/find_guidelines/)

**Institute for Healthcare Improvement**

<http://www.ihl.org/Pages/default.aspx>

**Institute of Medicine**

<http://www.nationalacademies.org/hmd/>

***Crossing the Quality Chasm***

<https://www.nap.edu/catalog/10027/crossing-the-quality-chasm-a-new-health-system-for-the>

**Patient Safety and Quality: An Evidence-Based Handbook for Nurses**

Chapter 13 Patient Safety and Quality in Home Health Care:  
<https://www.ncbi.nlm.nih.gov/books/NBK2631/>

**Care Transitions*****Transitional Care Model***

<https://www.nursing.upenn.edu/ncth/transitional-care-model/>

***Care Transitions Intervention***

<http://www.caretransitions.org>

***A Home Health Model of Care Transitions, Alliance for Home Care Quality***

[http://ahhqi.org/images/uploads/AHHQI\\_Care\\_Transitions\\_Tools\\_Kit\\_r011314.pdf](http://ahhqi.org/images/uploads/AHHQI_Care_Transitions_Tools_Kit_r011314.pdf)

***National Transitions of Care Coalition (NTOCC)***

<http://www.ntocc.org/>

**Agency for Healthcare Research and Quality*****PSNET Patient Safety Network***

<http://www.psnet.ahrq.gov/>

***TeamSTEPPS***

<http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/index.html>

**VA National Center for Patient Safety**

<http://www.patientsafety.va.gov/>

**The Joint Commission**

[http://www.jointcommission.org/accreditation/home\\_care\\_accreditation\\_requirements.aspx](http://www.jointcommission.org/accreditation/home_care_accreditation_requirements.aspx)