Information in this document has been archived and has since been replaced with more recent guidance.
ASSISTED LIVING VISITATION GUIDANCE

Who is Visiting?

Loved One

Is the resident in quarantine or isolation due to COVID-19?

YES

Loved one cannot visit the resident at this time.

NO

Employee

Is the personnel necessary for the operations of the facility?

YES

Are visitors being screened for COVID-19 symptoms, completing a visitor log, wearing a mask, washing hands, and physically distancing?

YES TO VISITATION!

NO

Please delay non-essential services at this time.

Compassionate care visits are always allowed.
ASSISTED LIVING VISITATION GUIDANCE

STEPS TO TAKE FOR A SAFE VISIT

- Direct visitors to enter through the same door
- Screen visitors at the point of entry for COVID-19 symptoms
- Keep a visitor log that includes names and contact information
- Require visitors to wear a well-fitting mask supplied by the facility
- Provide hand washing or sanitizing stations before and after visits
- Practice physical distancing from other visitors, staff, and residents in the building
- Encourage rapid COVID-19 testing of visitors

Visitation may occur in the resident’s room if they live in a single-occupancy room or if their roommate is a relative, such as a spouse or sibling.

VISITS NEED TO:
- Be scheduled ahead of time
- Include only two visitors at a time per resident
- Be scheduled for at least 30 minutes

HUGS AND OTHER PHYSICAL CONTACT ARE PERMITTED IF:
- Resident is fully vaccinated
- Visitors and residents are wearing masks
- Hand hygiene is occurring before and after contact

If you need help resolving a visitation issue, please contact the Office of the State Long-term Care Ombudsman at OhioOmbudsman@age.ohio.gov or 1-800-282-1206.