ASSISTED LIVING VISITATION GUIDANCE

Who is Visiting?

Loved One

Is the resident in quarantine or isolation due to COVID-19?

YES

NO

Loved one cannot visit the resident at this time.

Employee

Is the personnel necessary for the operations of the facility?

YES

NO

Please delay non-essential services at this time.

Are visitors being screened for COVID-19 symptoms, completing a visitor log, wearing a mask, washing hands, and physically distancing?

YES

YES TO VISITATION!

NO

Personnel who are necessary for the operations of nursing homes include, but may not be limited to, staff, contracted and emergency healthcare providers, hospice personnel providing core services, clergy, hair salon personnel, contractors conducting critical on-site maintenance, and governmental representatives and regulators and their contractors including those from the Board of Elections.

Compassionate care visits are always allowed.

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STEPS TO TAKE FOR A SAFE VISIT

- Direct visitors to enter through the same door
- Screen visitors at the point of entry for COVID-19 symptoms
- Keep a visitor log that includes names and contact information
- Require visitors to wear a well-fitting mask supplied by the facility
- Provide hand washing or sanitizing stations before and after visits
- Practice physical distancing from other visitors, staff, and residents in the building
- Encourage rapid COVID-19 testing of visitors

Visitation may occur in the resident’s room if they live in a single-occupancy room or if their roommate is a relative, such as a spouse or sibling.

VISITS NEED TO:
- Be scheduled ahead of time
- Include only two visitors at a time per resident
- Be scheduled for at least 30 minutes

HUGS AND OTHER PHYSICAL CONTACT ARE PERMITTED IF:
- Resident is fully vaccinated
- Visitors and residents are wearing masks
- Hand hygiene is occurring before and after contact

If you need help resolving a visitation issue, please contact the Office of the State Long-term Care Ombudsman at OhioOmbudsman@age.ohio.gov or 1-800-282-1206.