2020 MEMORIAL TOURNAMENT ACTIVATION PLAN

PREPARED FOR
Governor Mike DeWine, Lt. Governor Jon Husted, Dr. Amy Acton
& Local Health Organizations
The organizers of the Memorial Tournament presented by Nationwide recognize the successful effort led by Governor DeWine, Lt. Governor Husted and Dr. Amy Acton in the fight against the spread of COVID-19. The State of Ohio has been a leader in identifying the tremendous threat that began to appear in January and February and was one of the first to take drastic action to curb the spread and reduce deaths. Understanding that the implemented plan has produced encouraging results and plans are underway to begin the slow process of opening the State to business and gradually allowing Ohioans to return to a level of normalcy, the Memorial organizers are designing their plan relative to hosting the event the week of July 13th.

The PGA TOUR, of which the Memorial is a member tournament, has taken the steps to re-start its tour series beginning the week of June 8th in Texas and is currently set to stage events in Texas, South Carolina, Connecticut, Michigan and Illinois before coming to Dublin, Ohio the week of July 13th. Each event staged prior to the week of July 6th is currently planned as a “no spectator” event, defined as an event that will require a minimum of 1,500 people on property to organize the competition and distribute the competition through broadcast.

The Memorial Tournament organizers offer this document as a method of communicating a comprehensive plan to justify the tournament to be considered an approved event to host spectators. This document provides an outline that will offer recognition of the unique environment in which golf tournaments are conducted and the preparedness the Memorial organizers will implement to ensure the attending individuals are protected.

Historically the Memorial Tournament presented by Nationwide has been a strong contributor to the central Ohio community. Over its previous 44 years, the Memorial has grown to provide a platform of entertainment for thousands of attending fans, produced over $30 million annual economic impact, distributed over $2 million annually to Nationwide Children’s Hospital and other deserving charities while projecting a positive image of the region and the state across the country and to over 200 countries and territories around the world through earned and digital media coverage and broadcast distribution.
The Memorial organizers propose to partner with the State of Ohio and local health authorities within Franklin County and the City of Dublin to develop a plan providing for the Memorial to be operated as an “attended event” recognizing its unique attributes of being an outdoor venue with an expansive footprint of over 216 acres. The organizers recognize the need to develop a comprehensive plan to isolate each element of operation to devise the proper protective protocols and will achieve the mission by relying on expert input from various sources identified within this document. The organizers further recognize the Memorial will not and cannot be staged both in number of spectators and execution practices as it has over the past 44 years. 2020 is different and the Memorial organizers are committed to presenting an event this year with less attending fans and social distancing recognized as a requirement yet one that will be seen as one of the first indications that life in Ohio is starting to return to normal and better days are ahead.

**DOCUMENT ELEMENTS:**
- Guiding Principles
- Memorial COVID-19 Task Force/Advisory Committee
- Venue Description
- Attendance Profile
- Attendance – Corrals and Corridors
- Protection Protocol Description
- Staff & Volunteer Protocol
- PGA TOUR Player/Competition Planning
- Memorial Operation Description
- Media Relations/Broadcast Partners
- Special Events
- Credential Monitoring/Venue Operations
- F&B/Service Plan
- Medical Activation Plan
- Symptom Detection/Positive Test Protocol
- Partnership Request

**2020 MEMORIAL TOURNAMENT ACTIVATION PLAN**
GUIDING PRINCIPLES

GOAL: Conduct the annual PGA TOUR event in accordance with the State of Ohio COVID-19 guidelines while ensuring the tournament delivers on its mission of hosting world-class competition, offering quality entertainment, projecting a positive image to a global audience and delivering support to local charities.

EXECUTION: Assemble a team comprised of tournament management professionals paired with public and private health specialists to assist in the development and implementation of a COVID-19 activation protocol.

The Memorial Tournament leadership and support structure is committed to deliver a tournament production that maintains the standards set over the past 44 years while altering its operation to ensure it adapts to and implements the protocol expectations that are required with the advent of the COVID-19 pandemic. Through the following Guiding Principles the 45th Memorial Tournament presented by Nationwide will:

• Dedicate to work with the State of Ohio, Franklin County and City of Dublin medical and election official leadership to develop and implement protection protocols
• Adopt and implement protocols in coordination with the State of Ohio and its Restart Ohio Task Force Committees (Large Venue Gathering and Tourism & Travel Committees)
• Ensure the entire Memorial Tournament organization has provided input and accepts the standards and protocols set
• Commitment from the Memorial Tournament to be a leader with respect to protection protocols
• Diligently implement the approved protocols throughout the week of the Memorial
VENUE DESCRIPTION

Muirfield Village Golf Club – Dublin, Ohio
5750 Memorial Dr.

GEOGRAPHIC FOOTPRINT – open air facility
Delaware County (golf course) – 147.03 acres
Franklin County (golf course, clubhouse, practice area and grounds facing south) – 69.34 acres
Total of 216.37 acres

GOLF COURSE DIMENSIONS:
• 9,500 yards (28,500 feet) from Hole 1 – 18
• 80 feet (avg.) parallel to each hole
• 2,240,000 sq. ft. (28,500 ft. x 80 ft.) (Available for attendees)

BUILDING VENUES:
• Clubhouse: 50,000 sq. ft.
• Pavilion: 22,000 sq. ft. per floor/3 floors
• Villas: 3,500 sq. ft. per villa x 6 villas
• Lodge: 8,000 sq. ft., 2 floors (hotel guest rooms)
• On-course Hospitality/Restaurant Venues:
  • Buckeye Village (14th Hole): 40 x 188 tented structure divided in 20 x 40 dedicated areas (indoor/outdoor)
  • Nicklaus Village (16th Hole): 40 x 180 tented structure divided in 20 x 40 dedicated areas (indoor/outdoor)
  • Golden Bear Club (10th Hole): 115 x 115 tented structure (indoor/outdoor)
  • Nicklaus Club (16th Hole): 66 x 132 tented structure (indoor/outdoor)
  • Nationwide (14th Hole): 50 x 82 tented structure (indoor/outdoor)
ATTENDANCE PROFILE

OBJECTIVE: Execute the plan to ensure a reduced number of attendees, relative to a traditional year, are on property at any one time. No tournament week day will exceed 20% capacity. The tournament will implement and enforce protocols and regulations that will ensure the attendees can navigate the over 2 million sq. ft. of open space and maintain the required social distancing measures. Note: the Memorial Tournament attracts many families within the daily attendance, which will ease some of the social distancing need.

METRICS:
- 9,500 yards on course (Holes 1 – 18)
- Converted - 9,500 yards = 28,500 feet
- Average 80 feet width per hole “outside the ropes” (parallel to the holes)
- Spectator viewing – 28,000 ft. x 80 ft = 2,240,000
- Social Distancing area - 28.26 sq. ft. \(A=\pi r^2\) \(r=3\)

APPLICATION: Tournament management will implement and execute the protocols developed and approved by State, County and City officials and the assembled Memorial COVID-19 Task Force. 20% of the maximum capacity will be permitted on property each day of the tournament.

ACTIVATION: All attendees to the Memorial will be managed equally relative to gaining admission to the grounds. Each will be invited to bring their own mask or issued one upon arrival, all protective protocol will be implemented throughout the property, all venues (i.e. restaurants, buildings) will be managed through a limited capacity and the recommended social distancing will be in place.
ATTENDANCE—CORRALS AND CORRIDORS

The Memorial Tournament organizers offer the following hole by hole outline as a method of describing the implementation of limited attendees with social distancing protocols applied. Details include:

- The detail provided within the accompanied hole by hole attendants samples is offered to support and complement the Activation Plan which recognizes:
  - Limit attendees to 20% of capacity / maximum at any one time of 10,000
  - Apply all protocols described (i.e. distributing of masks, temperature reading, sanitizers distributed, no cash use, rfid tag monitoring, on-course directional/reminders for social distancing)

- Each hole features 2 operational aspects with the intention to highlight the tournament’s commitment to implement social distancing throughout the course
  - **Corridors**: Within each hole the organizers have designed “one-way corridors” allowing attendees to navigate the holes while reducing/eliminating walking confluence
  - **Corrals**: Within each hole the organizers have designated sitting or standing corrals through which a pre-determined number of attendees will be permitted to watch the competition. Each corral will be marked w/in a maximum number of attendees and will be monitored
## Attendence—Corrals and Corridors

<table>
<thead>
<tr>
<th>Hole</th>
<th>Spectator Area (Square Feet)</th>
<th>2020 Number of Patrons Per Hole Within Corrals (Social Distancing Implemented)</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>168,632</td>
<td>5,896</td>
</tr>
<tr>
<td>2</td>
<td>192,890</td>
<td>6,744</td>
</tr>
<tr>
<td>3</td>
<td>157,948</td>
<td>5,523</td>
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<td>54,988</td>
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<tr>
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<td>157,494</td>
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<td>7,306</td>
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<tr>
<td>18</td>
<td>232,714</td>
<td>8,137</td>
</tr>
</tbody>
</table>

\[ \pi r^2 = 28.6 \text{ sq ft per person (r=3)} \]
HOLE 1
168,632 sq. ft. of viewing (maximum capacity of 5,896 patrons conforming to social distancing)
Highlighted areas designate as Viewing Corrals w/ number of individuals in the Corrals conforming to spacing guidelines.

HOLE 9
157,494 sq. ft. (maximum capacity 5,507 patrons conforming to social distancing).
Highlighted areas designated as Viewing Corrals w/ number of individuals in the Corrals conforming to social guidelines.
HOLE 14
155,408 sq. ft. (maximum 5,434 patrons conforming to social distancing).
Highlighted areas designated as Viewing Corrals w/ number of individuals in the Corrals conforming to social guidelines.

HOLE 18
232,714 sq. ft. (maximum capacity 8,137 patrons conforming to social distancing).
Highlighted areas designated as Viewing Corrals w/ number of individuals in the Corrals conforming to social guidelines.
MEMORIAL COVID-19 TASK FORCE

GOAL: Assemble a group of central Ohio medical and operational experts to serve as advisors to the Memorial management team for the purpose of developing and implementing an effective public gathering protocol.

EXECUTION: The Memorial organizers will work with the committee to develop a comprehensive plan, receiving input and guidance while building the plan to implement through the conclusion of tournament week.

COMMITTEE MEMBERS: Below is the list of experts who have been assembled to assist in supporting the Memorial in building and executing its protocol plan. The committee will be assembled via video conference over the coming two months on a regular basis to receive updates from the Memorial leadership on their execution plan and will be asked to provide input, insight and direction.

1) Tim Robinson, CEO (and support team) – Nationwide Children’s Hospital
2) Dr. Richard Brilli, Chief Medical Officer (and support team) – Nationwide Children’s Hospital
3) Dr. Chet Kaczor, Chief of Pharmacy – Nationwide Children’s Hospital
4) Kathleen Herath, AVP, Well Being/Safety – Nationwide
5) Alex Fischer, CEO – Columbus Partnership
6) Dr. James Ryan, Medical Director – the Memorial Tournament presented by Nationwide
7) Andy Levinson, SVP (and support team) – COVID-19 Director – PGA TOUR
8) Dr. Tom Hospel, Medical Advisor – PGA TOUR
9) Dana McDaniel, City Manager (and support team) – City of Dublin
10) Joe Mazzola, Health Commissioner – Franklin County
11) Niki Lemin, Asst. Health Commissioner – Franklin County

INDUSTRY GUIDANCE: The Memorial Tournament is represented by its Executive Director, Dan Sullivan, who is on two (2) Governor appointed task forces, those being: 1) Large Venue Gathering Committee chaired by Paul Dolan and 2) Travel and Tourism Industry Leaders chaired by Julie Calvart.

2020 MEMORIAL TOURNAMENT ACTIVATION PLAN
**OBJECTIVE:** Develop and implement a protocol plan to ensure the Memorial operation presents a venue that is utilizing non-surgical (non-PPE) protective materials and procedures necessary to provide all who attend a safe environment while not reducing the supply chain of PPE equipment.

**METHOD:** Recognize and implement the guidelines issued by the State of Ohio and utilize the input of the Memorial COVID-19 Task Force and independent, private business leaders to identify and source the needed materials. Utilize the input of the Memorial COVID-19 Task Force and central Ohio medical and first responder specialists to develop and implement the deployment and use of the materials throughout the week.

**MATERIALS AND APPLICATIONS:**

**Questionnaire:** The CDC recommended virus question series will be implemented into the Memorial admission protocol. Upon arrival all staff, volunteers, competition community and attendees will be asked the 6 CDC recommended questions. If any questions are answered in the affirmative the individual will be asked to depart the property and seek medical advice. Note: The questions will also be posted on the Memorial Covid-19 preparedness page on the official website.

**Social Distancing:** Establish 6 ft. separation (or Ohio’s current recommended separation standards) unless the parties arriving together. If not possible, barriers will be installed.

**Masks:** Non-Surgical masks will be required upon entry to the property for all attendees, with exempted exceptions recognized. The Memorial has sourced and will make available masks to all individuals who arrive on property throughout the week. Note: the Memorial will implement a public service communication that advises the public to bring their own masks/face covers and will provide the option to accept a mask free of charge at the admissions entrances if a mask is not brought by the individual.

**Sanitizers:** Hand sanitizer “mini-bottles” will be provided for all staff and volunteers to utilize throughout the week. Attending individuals will be encouraged to bring their own “mini-bottle” of hand sanitizer. Stationary hand sanitizer units will be placed throughout the golf course at the entrances, restroom and concession locations.

*Top: All attendees will be required to wear masks. Bottom: Stationary hand sanitizer units will be placed throughout the golf course.*
**PROTECTION PROTOCOL DESCRIPTION**

**MATERIALS AND APPLICATIONS (CONTINUED):**

**Sterilization:** All venues and equipment will include a sterilization protocol that will ensure all public areas and areas managed by staff are routinely cleaned throughout week. Methods of sanitizing will include wiping down all surfaces and fogging all area venues.

**Washing Hands:** All staff and patrons will be reminded to routinely wash their hands throughout the property.

**Plexiglass Screens:** Placement of screens at all POS service locations and venue points of entry/check-in. Daily, routine cleaning will be implemented.

**NCIT Temperature Readers:** FDA approved temperature readers will be deployed to each of the tournament entrances and utilized by attendants to capture the temperatures of all who enter the property.

**Gloves:** All service staff will be required to wear gloves and routinely change them while working at their assigned location.

**Credential Readers:** All guests will be provided credentials that include implanted, active RFID tags. Admission locations will be activated to allow for spectators to walk through the admission locations without having to interact with attendants.

**Cashless POS:** All points of commerce (merchandise and concessions) will be operated as cashless, required credit swiping or tap technology at all locations will be in place.

**App Implementation:** All attending patrons will be instructed to download the Memorial Tournament/PGA TOUR App that will provide each patron the information needed, limiting/eliminating the need to pick-up printed material.

**Social Distancing:** At all points of entry and all points of commerce (merchandise and concessions) attending patrons will be required to maintain the social separation recommended by the State at the time of tournament week. Throughout the course patrons will be reminded to remain apart from each other unless they are family members.

**Credential Monitoring:** All Memorial credentials (referred to later in document) are equipped with RFID tags which will allow for all on-site venues/restaurants and more popular gathering areas to be monitored with a maximum capacity level implemented and enforced.

**Testing:** Although it is recognized testing is not widely available at the printing of this document the Memorial is committed to incorporate testing protocol for its constituents (i.e. staff, volunteers, vendors, attendees) if testing becomes available for wide distribution and results can be delivered through quick processing.

*Top: Every person who enters the property will have their temperature taken by an infrared thermometer.*

*Bottom: Each venue will be sanitized throughout the day and overnight, including the use of disinfectant foggers.*
OBJECTIVE: Ensure all staff and volunteers assigned to the Memorial Tournament receive all of the approved guidelines and protocols and are managed in a consistent manner.

METHOD: Memorial Tournament and Muirfield Village Golf Club leadership will deliver the approved staff and volunteer protocol prior to and throughout tournament week. The protocols applied will be guided by the CDC, State of Ohio and local health recommended protocols.

APPLICATION: The protocols will be developed prior to tournament week and distributed to all staff and volunteers through the following methods:
- Digital format distributed via email to each individual prior to tournament week
- Posting within and throughout the property at all areas where staff and volunteers are working or check-in for daily assignments

ACTIVATION: All staff and volunteers will be required to:
- Must perform daily symptom assessment and required to stay home if symptomatic
- Ensure 6-foot distancing (or Ohio’s current recommended separation standards) for employees and volunteers, utilize barriers if applicable
- Stagger workstations
- Temperature checked upon arrival to tournament
- Wear mask at all times except when exempted by established guidelines
- Require regular hand washing
- All high touch areas will be sanitized and disinfected regularly
- Educate on proper use, disposal of protective equipment

2020 MEMORIAL TOURNAMENT ACTIVATION PLAN
**OBJECTIVE:** Offer an environment that will allow the PGA TOUR competition community (players, caddies, families, support, and TOUR staff) to visit Columbus and arrive on property with the proper controls in place to ensure the player can compete and perform while limiting spectator interaction.

**METHOD:** Team with the PGA TOUR leadership to develop and implement protocols that will apply for the PGA TOUR competition community and their support teams from arrival through departure. The PGA TOUR has assigned a team to work with tournaments to ensure all aspects of their time in Columbus is measured and managed.

**APPLICATION:** The Memorial Tournament and Muirfield Village Golf Club staffs will manage the PGA TOUR competition community interaction process and will ensure all venues and areas in which the individuals encounter throughout the week are managed through the protocol process.

**ACTIVATION:**

**Testing:** The PGA TOUR will be conducting COVID-19 testing for all PGA TOUR competition community upon arrival to Ohio and one additional time during the week. The PGA TOUR competition community will be temperature checked each day upon arrival at the course.

**Positive Test Results:** Upon positive test results the individual will be quarantined until 10 days after no symptoms are recognized.

**Arrival:** All players will arrive through commercial or private air carrier and will be provided a disinfected vehicle that will be staged at John Glenn International or FBO for them to pick-up and take to their designated accommodations. The vehicles are provided by Lexus/Germain Lexus and will be prepared for pick-up (i.e. sanitized by Memorial volunteers).
**PGA TOUR PLAYER/COMPETITION PLANNING**

**ACTIVATION (CONTINUED):**

**Accommodations:** The PGA TOUR competition community will be hosted at Dublin and Columbus hotels with the intent of hosting them in a limited, controlled number of hotels. The Memorial will work with the hotels to ensure the entire community is presented with an environment that includes all the approved COVID-19 standards for hotels.

**Evening Recommendation:** The Competition Committee will be encouraged to “dine-in” at their hotel or through carry-out/delivery at the hotel.

**Daily Arrival:** Each player will arrive to Muirfield Village Golf Club through a secured parking lot and will park their own vehicles.

**On-Site Management:** The caddies and players will be provided designated, secure areas where they will have access to lockers, food and beverage and pre-round preparation needs. All food and beverage will be prepared and served by individuals who have had their temperature taken each day and have been issued the proper protection equipment required by the State and local health officials.

**On-Course/In-Competition:** Players will have the option to compete with or without masks, caddies will work with or without masks, caddies will follow TOUR approved guidelines.

**Fan Interaction:** Players will be advised to not interact with fans or sign autographs.
MEMORIAL OPERATION DESCRIPTION

OBJECTIVE: Develop an operational plan that will meet the approval of the State, County and City officials while ensuring the Memorial performs to the established expected standards – i.e. conduct a world-class event while meeting player, patron and broadcast audience expectations.

METHOD: Designate a professional team of event operators who are equipped with the most up-to-date COVID-19 protection information and are committed to implement a plan that has been reviewed by public officials and approved by members of the Memorial COVID-19 Task Force.

APPLICATION: The operations plan will be implemented by MVGC and Memorial staff and a team of vendor representatives.

ACTIVATION: Every element of the Memorial operation will be required to follow the protocol established by the Memorial leadership and the Memorial COVID-19 Task Force. High profile elements to the tournament operation that are being altered are:

Reduced Attendance (see attendance section): 1/3 – 1/2 of the traditional Memorial attendance (estimated to be 20% of venue capacity) will be on-site at any one time.

Medical Plan (see medical section): Comprehensive plan developed by the Memorial Medical Committee comprised of representatives from Ohio State University Medical Center, Ohio Health, Nationwide Children’s Hospital and volunteer EMS representatives.

Bleachers: All on-site bleachers will not be erected for 2020.

Course Mapping/Directionals: Through recent rfid data and historical congregation patterns the golf course will be mapped to ensure attendees will be able to navigate the property with an emphasis of eliminating large gathering areas (i.e. 18th green, 14th green, 18th/14th corridor, 12th hillside, 5th/6th corridor). With the reduction of attendees and operational methods that include implementing one way corridors and corrals with designated capacities, the golf course will allow for attendees to walk the grounds while maintaining social distancing guidelines.
MEMORIAL OPERATION DESCRIPTION

ACTIVATION (CONTINUED):

Attendee Assistance: A volunteer corps will be assigned to walk within the competition ropes, through proper social distance from the players and the attendees, with the purpose of reminding guests to separate. Each will be equipped with a handheld paddle that will read “Be Smart, Stand Apart”.

Parking: Through the over 100 acres of owned parking space attending guests will be provided the ability to park their own vehicles and walk to the tournament venue.

Shuttle Transportation: With the reduced attendance, the Memorial has eliminated all general public shuttle transport. For hosted guest transport the Memorial has partnered with Cardinal Transportation and RIDE to offer a shuttle fleet that will limit passenger access to 1/2 normal capacity and with each route the vehicle will be sterilized after each route.

Disabled Parking & Shuttle: Disabled parking will be provided consistent with past years with proper protocols put in place to ensure shuttle transport as well as on-site transport and designated viewing areas around the course.

Retail (see F & B/M merchandize section): Protocols in place for social spacing queuing, cashless system.

Interactive Locations: Elimination of all patron interaction promotion locations where golf equipment and touch screens have been used in the past.

Instruction/Communication: Use of signage and digital platforms to deliver information on protocols and access details prior to and during tournament week.
**MEDIA RELATIONS/BROADCAST PARTNERS**

**OBJECTIVE:** Provide for the Memorial to host media representatives and broadcast partners while ensuring all established COVID-19 protocols are followed.

**METHOD:** Partner with the PGA TOUR to adopt best practices developed from TOUR events hosted prior to the Memorial.

**APPLICATION:** Memorial Media Director will develop plan with PGA TOUR officials with expectation to manage all aspects media operations. All media and broadcast member crew will be subject to the rules and regulations set by the PGA TOUR and the Memorial Tournament.

**ACTIVATION:**

**Media Relations**
- Limited attending media/25% of typical annual attendance
- Check-in area equipped with plexiglass barrier for attendants
- 6 ft. separation within working space/plexiglass barriers between working stations
- 6 ft. separation within interview area
- Use of virtual/electronic interviews where possible
- Media drive and park their own vehicles
- All food and beverage served as packaged/no buffets
- All attending media will be tested at beginning of week
- All protocols will be activated (temperature reading, masks, hand sanitizers, disinfecting daily, working spaces washed and cleaned daily)
- Reduction / elimination of printed materials

**Broadcast Partners**
- CBS Sports and Golf Channel will operate their production with 50% of the typical annual on-site crew
- All crew members will be tested prior to arrival
- All protocols will be activated (temperature reading, masks, hand sanitizers, disinfecting daily, working spaces washed and cleaned daily)
- While working on course all staff will maintain 6 ft. separation
SPECIAL EVENTS

**OBJECTIVE:** Redefine or eliminate all special events that would generate a large group gathering.

**METHOD:** Review each special event and determine, based on its traditional attendance and venue capacity, if the event meets the social distancing/capacity limitation mandates.

**APPLICATION:** Set standards that will be applied to each event the Memorial has traditionally hosted prior to and during tournament week.

**ACTIVATION:**

**Pro-Ams (Tuesday and Wednesday)**

- Hosted with all social distancing and sanitizing measures in place
- Pros and Ams play different tees, walking expected/if golf carts are used, 1 cart per person
- Each player will only touch his/her clubs, golf balls
- Each group will have a caddie who will be masked when around players and will be the only person permitted to touch rakes / pin flags.
  - All caddies will be equipped with sanitizers and wipes
- Each player will be provided hand sanitizer bottles for the round
- All food will be pre-packaged
- No draw party or awards party
- No group pictures
- No autographs from TOUR players
SPECIAL EVENTS

ACTIVATION (CONTINUED):

Honoree Ceremony (Wednesday, July 15th)
- The Ceremony will be moved to the 18th green to allow guests to separate on 18th green hillside
- All speakers on dais will be separated by 6 ft.

Legends Luncheon (Wednesday, July 15th)
- Featuring Jack Nicklaus and Nick Price the event has been converted to a virtual event to be hosted through a streamed production
- The event benefits Nationwide Children’s Hospital

FORE! Miler (Week of July 6th)
- Has been converted to a virtual run inviting central Ohioans to enter and run on behalf of Nationwide Children’s Hospital

Other Events
- Other traditional Memorial events (i.e. Forefest, Military Appreciation Brunch, Junior Clinic, Fan Appreciation Reception, Hosted Functions, etc.) have been cancelled due to capacity issues that would not allow for appropriate social distancing
**OBJECTIVE:** Deliver a patron experience whereby all Memorial attending guests will be issued credentials that allow Memorial management to conduct the tournament effectively and safely, while ensuring all queuing social separation regulations are implemented and venue (restaurants and retail) locations are effectively monitored for capacity standards.

**METHOD:** Partner with credential vendors Stark RFID and Walden, Williams and Lick.

**APPLICATION:** Development of a credential which includes an RFID chip that, coupled with dispatched readers at all entrances around the course and each venue allows for all credentials to be read/capacities monitored.

**ACTIVATION:** The following provides a description of the RFID application (which is embedded in each credential) that will allow for the tournament to manage ingress and monitor gathering locations:

**Entrance Readers:** All patrons will be required to enter the tournament through gates that are designed to read the badge without requiring the attendant to touch the credential.

**Venue Readers:** All venues will be equipped to monitor the number of guests per venue to ensure established capacity limitations are strictly followed. On-course venues include permanent buildings and temporary structures.

**Popular Course Locations:** Readers will be strategically placed on the golf course to monitor traditionally popular gathering locations with the goal of ensuring health guidelines are being followed (i.e. social distancing, see venue descriptions/course dimensions).

**Venue Operations:** Each venue will be monitored by entrance attendants who will be provided the proper protection and protected by plexiglass shields while visually checking credentials (no credential touching), each venue will be equipped with sanitizer dispensers, each venue will be sanitized by dedicated attendants throughout the day and overnight including doors, tables, chairs, handrails, restrooms, counter services, including use of disinfectant foggers.
**OBJECTIVE:** Maintain the service and quality expected to be delivered by MVGC, Memorial, Cameron Mitchell Catering (contracted partner) staffs while ensuring all COVID-19 preparation and service protocols are implemented and followed.

**METHOD:** MVGC and Memorial leadership is committed to follow all State, County and City guidelines while gaining insight from industry experts, receive input from the Memorial COVID-19 Task Force and other partners and implement with staff.

**APPLICATION:** Developed plan applied to all on-site venues, including concessions, leading into and during tournament week.

**ACTIVATION:** Plan elements include (following the most recent State, County and City guidelines):

- **Venues (concessions & restaurants):** All on-site venues will be assigned a capacity limit in accordance with the State, County and City guidelines.
- **Staff Protection:** All staff will be required to abide by the required protection guidelines and will be provided individual protection kits (i.e. masks, gloves, shields).
- **Food Preparation:** Food preparation will meet public health guidelines.
- **Food Service:** Food will be served individually - à la carte, all buffet service will be eliminated.
- **Beverage Service:** Beverage service will follow public health guidelines with intention to serve package product (i.e. cans, plastic bottles) instead of traditional draft and fountain.
- **Distribution Points:** All food, beverage and merchandise distribution will be conducted through a process that includes the service attendant wearing issued protection and through a plexiglass barrier.
- **POS:** All payment will be conducted through credit card, no cash will be exchanged on property. Credit card payment will be applied through customer swipe or tap.
- **Spacing:** All venues will operate with the proper spacing protocols in place.
- **Ingress/Egress:** Implement a plan for one-way access and routing patterns within all on-site venues.
MEDICAL ACTIVATION PLAN

OBJECTIVE: Partner with the central Ohio medical community which traditionally supports the Memorial to ensure the tournament meets and implements all required/expected COVID-19 protocols while operating the standard Memorial medical practices.

METHOD: Utilize the traditional medical committee that has served the Memorial for 44 years while implementing needed supplemental elements.

APPLICATION: Pre-event preparation through medical committee meetings and consultation with state, county and city health officials.

ACTIVATION: Included in the activation protocol is:

Medical Committee: Led by Dr. Jim Ryan and supported by over 100 doctors, RN’s and EMS in addition to the PGA TOUR medical director, Dr. Tom Hospel (central Ohio resident). Pre-tournament meeting/planning and tournament week implementation.

Temperature Reading: Conducted at all entrances and to all on property through handheld units and thermal temperature readers. If readings are above 100 degrees the individual will be taken to the tournament quarantine location for a second temperature reading and further evaluation.

Quarantine Location: In the event of a patron exhibiting a temperature, a dedicated tent will be in place to separate the individual and to provide additional care and/or instructions. The individual will be required to leave property, shelter, and seek medical consultation.

First Aid/Medical Attention: Standard First Aid and medical service will be in place to serve all attending individuals who require attention throughout the week.

Recognize the definition of Daily Symptoms: Daily symptom assessments should include assessing for symptoms and taking your temperature with a thermometer and monitoring for fever greater than or equal to 100 degrees. Per the CDC, symptoms include cough, shortness of breath or difficult breathing, and two of the following: fever, chills, repeated shaking with chills, muscle pain, headaches, sore throat and new loss of taste or smell.
OBJECTIVE: Implement a multi-tiered system to be activated Memorial Tournament week which will allow for symptoms to be effectively detected, tests to be administered, results determined and action taken if needed.

METHOD: Establish an operating plan, with the support of the PGA TOUR and local health authorities, to develop and activate protocols to ensure all who enter the tournament property have been properly scanned and the Competition Community has been properly tested.

APPLICATION: The scanning and testing regime will be administered by through a series of daily executions that include:

Competition Community: All within the community will be tested upon arrival to Ohio. Each individual will have their temperature taken at the entrance to the tournament each day and will be required to complete the CDC questionnaire.

All Attendees (employees, volunteers, vendors, guests): All will receive a temperature check upon entry to the tournament.

ACTIVATION:

Testing (Competition Community)
- Test administered upon arrival to Ohio
- If the test registers positive – individual will be quarantined, offered medical support, reported to local health authorities and complete list of in-contact individuals will be provided to local health authorities
- Individual will remain in quarantine until 10 days removed of symptoms

Temperature (All on property)
- All guest temperatures will be read each day upon arrival and will be required to complete the CDC questionnaire
- If any guest registers a temperature of 100 degrees, the individual will be informed, required to answer a short questionnaire and advised to depart the property
- Each guest will be asked to consult with their physician. If symptoms persist and a test is administered with positive results, a complete list of in-contact individuals will be provided to local health authorities

Note: If Covid-19 test kits become readily available and the test result timing is increased the Memorial Tournament organizers are committed to using the tests during tournament week for the 2020 tournament.
OBJECTIVE: Utilize the Memorial Tournament presented by Nationwide as an example of how public gathering events can be developed and implemented with all State, County and City protocols in place and through a collaborative implementation between public and private organizations. Position the Memorial and the other three Ohio professional golf tournaments as public examples to Ohioans, throughout the country and the world that events can be attended with approved and accepted protocols in place.

METHOD: The Memorial COVID-19 Task Force comprised of representatives from the public and private sectors come together to devise and implement an approved plan that will ensure a successful event with the attending public provided the proper protection.

APPLICATION: Execution: State, County and City leadership combined with the Memorial COVID-19 Task Force work to together to develop protocol approval, tournament management implementation. Communication: Utilizing the local, regional, national and international media coverage to communicate the plan and outcome.

ACTIVATION: Joint effort through assembled Memorial COVID-19 Task Force and supporting parties to produce:

Pre-Event: Protocol development, communication plan (media day late June, outreach to attendees, general communication to ensure/gain public confidence) to ensure protocol plan is effectively shared/understood.

During Event: Protocol implementation, daily reporting to State, County and City leadership, communication plan (profile protocols, featured media stories – Memorial COVID-19 Task Force profile, Governor / Lt. Governor on-site delivering message – Ohio moving forward together, back to enjoying what’s great about Ohio without losing focus on the responsibility we all have).

Post-Event: Jointly communicate the results of the Memorial Tournament and the experiences learned for use at other Ohio events in the near and long term.
# Responsible Memorial

Professional Golf Tournament hosted with fans

## Mandatory

<table>
<thead>
<tr>
<th>All Volunteers, Guests, Employees and Vendors</th>
<th>On-course</th>
<th>Confirmed Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Pre-tournament, tournament week)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Non-Surgical masks will be required upon entry to the property for all attendees, with exempted exceptions recognized.
- Enforce social separation
- Take temperature prior to arrival and when arriving on property
- Require hand washing at all times
- Require employees to stay home if symptomatic

## Best Practices

<table>
<thead>
<tr>
<th>Issue mask if individual does not have one</th>
</tr>
</thead>
<tbody>
<tr>
<td>Follow CDC guidance and monitor compliance</td>
</tr>
<tr>
<td>Implement protocols developed by Tournament Task Force</td>
</tr>
<tr>
<td>Maintain social separation at all times</td>
</tr>
<tr>
<td>Post signage with safety guidelines throughout property and within all digital platforms</td>
</tr>
</tbody>
</table>

- Follow CDC guidance and monitor compliance
- Implement protocols developed by Tournament Task Force
- Include Tournament medical advisors within planning and activation
- Post signage with safety guidelines throughout property and within all digital platforms
- Develop ingress/egress pathways throughout the course

- Empower EMS and medical professionals assigned to the Tournament to lead protocol
- Provide COVID-19 protocols for guests with temperature of 100 degrees or higher
- Implement testing on-site if kits are available

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THEMEMORIALTOURNAMENT.COM
COVID-19
HOSPITALITY PROTOCOLS

ALL GUESTS, VOLUNTEERS, EMPLOYEES AND VENDORS
(PRE-TOURNAMENT, TOURNAMENT WEEK)

• All volunteers, employees, and vendors will wear a mask and maintain social separation at all times.
• Attendees will be asked to take their temperature prior to arrival and will have their temperature taken upon arrival.
• Hand washing will be required at all times.
• Employees, vendors, guests and volunteers will be asked to stay home if symptomatic.

TRANSPORTATION

• Corporate guests will be required to wear a mask on shuttles. If they do not already have a mask, one will be provided.
• Guests will be transported by shuttle vehicles with a limited capacity based on guidelines from the State of Ohio.
  Parking will remain at Bridge Park.
• Busses will be disinfected after each trip.

ON-COURSE AND HOSPITALITY VENUES

• Each hospitality venue will have limited capacity based on restaurant guidelines from the State of Ohio.
• All guests, volunteers, and staff will wear a mask and maintain social separation at all times.
• Each guest will receive a 1 oz. hand sanitizer at the arrival to their hospitality venue. and all hospitality venues will offer filling stations.
• The entrance at each venue will have plexiglass for volunteers to stand behind. Volunteers will wear both masks and gloves to ensure safety of all corporate guests.
• Food and beverage will be pre-packed and provided by a waitstaff member wearing both a mask and gloves. Plexiglass facades will be placed on all bars and serving stations.
• All venues will be sanitized throughout the day and overnight.

NOTE: All protocols will be available for review at theMemorialTournament.com
COVID-19 RESPONSIBLE PROTOCOLS

GUIDING PRINCIPLES

1. Protect the health of all guests who attend the Memorial
2. Ensure all protocols assist in controlling the virus spread
3. Serve as lead example of how events can host guests responsibly

6 PROTOCOLS ACTIVATED AT ALL TIMES
AT THE MEMORIAL TOURNAMENT PRESENTED BY NATIONWIDE

1. REQUIRE FACE COVERINGS
   All required to wear mask upon arrival to property

2. CONDUCT DAILY HEALTH ASSESSMENTS
   Measure temperature of all guests each day

3. MAINTAIN GOOD HYGIENE
   Frequent hand washing by employees and guests
   Sanitizing stations throughout the course

4. CLEAN AND SANITIZE
   Diligent cleaning during and between Tournament Rounds

5. POST GUIDELINES
   Develop and post mandatory guidelines for employees and volunteers within all work areas

6. SOCIAL DISTANCING
   Maintain limited capacity throughout property

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